

Nov 2018



Harambee Surgery

[www.harambeesurgery.co.uk](http://www.harambeesurgery.co.uk)

# Practice Newsletter

## CHRISTMAS AND NEW YEAR

Please note that we will be **closed** for the Christmas period :-

**TUESDAY 25th DEC and WEDNESDAY 26th DEC 2018.**

And for the New Year period we will be closed

**TUESDAY 1st JANUARY 2019.**

**If you need medical attention during these periods ring 111.**

To help manage demand we are offering extended hours sessions on Thursday 6th Dec and Weds 19th Dec

6.30pm to 7pm. These appointments are pre-bookable and are for the nurse and GP.

REMEMBER TO REQUEST YOUR REPEAT PRESCRIPTIONS IN TIME . IT TAKES 3 WORKING DAYS FOR YOUR REQUEST TO BE COMPLETED.

# NHS HEALTH CHECKS

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If you are eligible for a NHS health check please continue to support Harambee Surgery as you can have your health check carried out here.

If you are not sure if you are eligible please contact the Surgery and the reception team will be able to advise.

## **DID NOT ATTEND**

**Over the last few months we have noticed an increase in the number of patients who have failed to attend their appointment.**

**It is very important that if you are unable to attend your appointment that you let us know so that we can offer the appointment to another patient.**

**As a practice we are continually monitoring our “did not attend” figures as part of continuous quality improvement.**

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